

~ Ace of Suedes ~

**Customer Details & Consent Form**

**First Name.....Last Name.....**

**Full Address.....**

**.....Post Code.....**

**Contact Number.....E-mail.....**

**Item Description.....**

**Comments.....**

**.....**

**Clean Only**

**Repair Only**

**Clean & Repair**

Dear Customer,

As a responsible cleaner we would like to bring the following possible risks associated with the treatment of specialist items to your attention, and the terms under which we accept your item(s) for treatment.

- We are unable to accept responsibility for colour uniformity if your item is part of a matching suit / outfit / costume, and left for cleaning and/or treatment without the other matching part(s).
- Due to the delicate cleaning / treatment methods that are necessary, not all marks, dirt or stains (including, but not limited to: ink, blood, milk, egg, mud, water, soot) can always be completely removed, especially if too deeply ingrained.
- Dyes from darker colours may 'run/bleed' onto lighter coloured skins, materials or linings which may cause discolouration and / or staining.
- Dyes used during the tanning process may not be colour fast, and some degree of colour loss / colour run may occur.
- The first time an item is cleaned may result in change of colour / shade / texture / finish.
- The use of adhesives during your item(s) manufacture may result in staining on the surface of the item(s) after treatment.
- Bonded garments may be subject to damage - the backing fabric may separate from the leather / suede during cleaning which may cause the garment to lose shape and become unwearable.
- Treatment of skin items (such as leathers, suedes, furs) may result in slight colour differences which only become apparent after treatment. This can be due to the use of different skins from different animals during the manufacturing process, or in some cases due to the type of dyes used in the tanning and manufacturing process.
- Scar tissue may become more apparent following treatment.
- Leather, suede or fur items manufactured using weak skins may be liable to break up or tear during treatment.
- Worn and/or aged items may become damaged during treatment.
- Worn, aged or weak linings may come apart during treatment.
- Fine skin items may lose shape during or after treatment.
- New garments may appear 'aged' following treatment.
- Some items may be subject to shape loss or shrinkage following treatment.
- Any items without clear care instructions are only accepted on an 'owners risk / best results' basis.
- We are unable to accept responsibility for trimmings, buckles, zips, buttons, beads or sequins.

Please complete the section below to confirm that you have read and understood the above risks and terms.

**Customer Name (please print).....Order Number.....**

**Signature.....Date.....**